

REQUEST ASSISTANCE FOR PASSENGERS WITH REDUCED MOBILITY



You can ask for **help for Reduced-Mobility Passengers (PRM)** on the airline's website at least **48 hours before** departure



As a PRM, you are entitled to **free parking**, but **you must keep the receipt** and show it, **together with your disabled parking permit**, at the information desk or at the Marco Polo Park Cashier's Desk at the P1 car park, in order for it to be validated



Once you arrive at the Airport, you can **ask for assistance** at one of the **call points** found around the airport area, or at the check-in desk. A PRM staff member will come to you

